

## Acrisol® warranty

The ACRISOL warranty covers an abnormal deterioration of the fiber due to the loss of color or resistance whenever there are normal exposure conditions, including sun, mold, rot and atmospheric agents in general, and as long as the fiber has been installed, used and maintained correctly.

The guarantee does not cover the installation work of the distributor, it only replaces the affected tissue footage.

The warranty also does not cover, in any case, the deterioration due to abusive use, accidental burns, negligence or perforation.

## How the warranty applies

TUVATEXTIL, S.L. it will replace the damaged fabric with a new fabric.

The guarantee is accessed once the necessary assessments have been carried out in the following terms:

During 1 YEAR, TUVATEXTIL, S.L. it will replace, gratuitously or as a convenience, the damaged fabric by a new fabric, to the exclusion of all expenses, and it does not cover the installation works of the distributor, it only replaces the affected tissue footage.

## How is the claim handled?

Within 15 days of observing the deterioration, a certified letter must be sent with acknowledgment of receipt to TUVATEXTIL, S.L. - Customer Service Department - Crta. Pla Santa María s / n 43817 El Pont d Armentera (Tarragona) Spain, including the purchase invoice.

Then the canvas will be examined by the experts and experts of the insurance company of TUVATEXTIL, S.L. The solution in case of replacement of the defective tissue does not imply an extension of the warranty for the replacement fabric.